AHMED NADEEM BUTT

Operations Management Professional | Business Administration Student | Emerging Researcher

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PROFESSIONAL PROFILE

Operations management professional and business administration student with experience leading last-mile logistics operations at Amazon. Focused on performance improvement, workplace safety, quality, and data-informed decisions. Developing research interests in complexity science, cascading operational delays, systems thinking, and organizational resilience.

EDUCATION

Southern New Hampshire University (SNHU) | 2026–present

Bachelor of Science in Business Administration | In progress

Cybernetics College of Commerce, Information Technology and Management Sciences, Lahore, Pakistan | 2005

Master's in Computer Science (MCS) | Completed

PROFESSIONAL EXPERIENCE

Amazon — Area Manager (L4), Last Mile Operations | May 2026–present

WNY3 | Frankfort, New York, United States

- Lead daily operational execution with emphasis on associate safety, service quality, on-time performance, and efficient resource utilization.
- Monitor operational performance indicators and investigate recurring process defects to inform improvements and escalation priorities.
- Coordinate cross-functional process improvements, frontline communication, and standard work for changing operational requirements.
- Support associate engagement and continuous-improvement activities during high-volume operating periods.

RESEARCH INTERESTS

Operations research • Complexity science • Last-mile logistics • Cascading delays • Systems thinking • Process improvement • Organizational resilience • Open science

SELECTED RESEARCH PROPOSAL

Understanding Recurring Operational Defects and Cascading Delays in Last-Mile Logistics

Independent research proposal developed in 2026 for a competitive undergraduate research program application. Examines how local process disruptions may interact and propagate across interconnected operations, and proposes questions related to system resilience, delivery performance, and data-informed interventions. Proposal-stage work; no empirical findings or publication claimed.

PROFESSIONAL DEVELOPMENT AND CREDENTIALS

ASCM — Supply Chain Planning Certificate

Association for Supply Chain Management | Issued November 3, 2026. Covers demand and capacity planning, sales and operations planning, scheduling, and distribution strategy.

NASA — Open Science Essentials

NASA Open Science | Certificate of Achievement | Issued November 13, 2026. Focus: open science, transparency, collaboration, and responsible research. Verification: credly.com/badges/c77cf633-8f54-4dfa-86ab-e5091da75aab

Lean Six Sigma Green Belt — Training

Course-based training completed in 2024; listed as training rather than an externally verified professional certification.

Operational Excellence — Professional Learning

Coursera coursework completed in 2025.

WGU — Fundamentals of Spreadsheets and Data Presentations

Completed December 1, 2025; spreadsheet functions, Microsoft Excel, and presentation of data.

Selected ACE-Recommended Coursework — Sophia Learning

Completed 2026: Organizational Behavior, Principles of Management, Project Management, Financial and Managerial Accounting, Principles of Finance, Introduction to Statistics, Business Communication, and Principles of Marketing. These are coursework and credit recommendations, not degrees or SNHU-awarded credits.

SELECTED LEADERSHIP AND PROJECT EXPERIENCE

WNY3 Non-Conveyable Process Conversion — Operational Implementation

Contributed to implementation readiness for a new non-conveyable processing workflow, including job aids, QR-based identification support, launch checks, and coordination of operational exceptions. Project described at a nonconfidential, high level.

Associate Engagement and Peak Readiness

Supported planning and execution of associate engagement, appreciation, and safety-related communications and activities during high-volume operations.

VOLUNTEER SERVICE

Amazon Volunteer Center — Career Mentoring Activities | May 2026

May 27, 2026: Participated in a virtual volunteer workshop sharing career advice with international students. May 5, 2026: Participated in an in-person New York City volunteer event conducting mock interviews for students pursuing competitive job opportunities.

Community Food Pantry — Volunteer

Supported local community food distribution and organizational activities.

RESEARCH AND PROFESSIONAL PROFILES

Professional portfolio: https://ahmednadeembutt.com

ORCID: https://orcid.org/0009-0001-4165-7741

Academic profile (Merit Pages): https://meritpages.com/ahmednadeembutt

Credly credential profile: https://www.credly.com/users/ahmed-nadeem-butt.f88aca11

STATEMENT OF RESEARCH STATUS

Research topics and proposal described above reflect developing academic interests. No peer-reviewed publications, research grants, or formal research appointments are claimed in this CV.